

Salvatore Bevilacqua

Software Engineer & IT Executive | Technology Solutions Specialist

93 Castlegate Way, Adamstown,
Lucan, K78 T716, Dublin
0896021752
salvo.bevi@gmail.com

EXPERIENCE

IT Executive — *Pharmaconex LTD, Dublin*

GEN 2021 - PRESENT

As IT Executive I oversee the company's IT infrastructure, ensuring seamless operation and security of all systems. Specific responsibilities include:

- Manage the company's IT infrastructure, including server configuration, maintenance, and troubleshooting.
- Oversee Cybersecurity measures, implementing protocols to protect sensitive data and prevent security breaches.
- Provide technical support to employees, resolving IT-related issues promptly to minimize downtime and maximize productivity.
- Collaborate with external vendors and service providers to negotiate contracts and procure IT equipment within budgetary constraints.

Customer Support Representative — *Cook Medical Europe, Limerick*

MAR 2019 - MAY 2020

Managed customer inquiries, orders, and returns, ensuring high service levels through effective communication and coordination.

Enterprise Credit Controller — *UPS, Dublin*

FEB 2017 - FEB 2019

Started as Billing Customer Service Italian Representative and later promoted to Enterprise Credit Controller.

- Managed debt collection and ledger maintenance, improving financial health.
- Customer relationships through analytical and proactive approaches.

EDUCATION

Code Institute, Ireland — *Diploma in Software Development*

GEN 2020 - GEN 2021

Specialized in developing innovative software solutions, gaining advanced skills in programming, web development, and database management.

PROJECTS

Personal Coding Portfolio — salvatorebevilacqua.com

Actively revising and enhancing my milestone projects from the Code Institute. This work-in-progress reflects my dedication to continual improvement and lifelong learning, as I apply new insights and advanced techniques to refine these key pieces of my coding portfolio.

SKILLS

Programming Languages: JavaScript, Python.

Web Development: HTML5, CSS3, Django, Flask.

Database Management: MongoDB, SQL/no SQL.

Cloud & Tools: AWS, Git, GitHub, Slack, Hub staff.

AWARDS

Outstanding Performance Award, UPS: Awarded for exceeding daily case processing targets by completing 76 cases without errors, showcasing exceptional accuracy and efficiency.

Volunteer Blood Donor: Regular blood donor since age 18, demonstrating a long-term commitment to community health and altruism.

LANGUAGES

Italian (Mother tongue)

English (Fluent)